



# SCADDABUSH FAQs

To us, life is just so much better with food. Fresh, made-from-scratch food. It's about taking time to share a meal and a story or two – whether around a boardroom or dining room table. Because when people gather around a food-filled table, bonds strengthen, creativity increases, stress lowers, and memories are created.

As Scaddabush we work hard to create exceptional dishes that inspire you to gather with your friends, family or co-workers. And our dishes can be mixed and matched to ensure that no one leaves hungry.

## HOW DO I PLACE A CATERING ORDER?

Placing an order is as easy as visiting [Scaddabush.com](https://www.scaddabush.com).

Select the "Catering" option from our home page and then select your preferred location.

Select "Pick-up" or "Delivery" from the drop down menu at the top. Pick-up orders can also be placed by calling the restaurant directly. Visit [Scaddabush.com](https://www.scaddabush.com) for the phone number of your preferred location.

Specify the details of your order including date and time, items, quantities and payment preference. The Scaddabush will work to ensure your order is ready on time and exactly as you have requested.

## WHAT IS INCLUDED WITH A CATERING ORDER?

We've thought of everything. Your order will include plates, utensils, napkins and serving utensils – making it easy for you to dig right in when it arrives.

## WHAT IS THE MINIMUM ORDER FOR CATERING DELIVERY?

The minimum spend for delivery is \$150 before taxes. There is no minimum spend for pick-up orders.

## HOW FAR IN ADVANCE DO I NEED TO PLACE MY CATERING ORDER?

We request that orders be placed 48 hours in advance whenever possible; however, we understand that sometimes you simply need things sooner. For orders over \$300 required inside of 48 hours, please give us a quick call at the restaurant, so that we can ensure your event is a success.

## WHAT IF I NEED TO CANCEL OR CHANGE MY ORDER?

For delivery or pick-up orders placed via our Skip the Dishes page, please email [support@skipthedishes.com](mailto:support@skipthedishes.com) or live chat with their customer service team via the live chat link found at <https://www.skipthedishes.com/faq>.

Though our restaurant team would love to help, all orders that are placed through Skip the Dishes must be modified through the Skip the Dishes team.

We do ask that you provide as much notice as possible for cancellations to ensure that the Scaddabush kitchen does not begin to prepare your order. Depending on the timing of your cancellation, a service charge may apply.

*more on next page...*



### **CAN SOMEONE ASSIST ME WITH MY CATERING ORDER?**

Our online ordering process makes it easy to place an order, but our generous restaurant staff are always happy to help answer questions before you place your order. If you need help navigating the online platform, have questions about the items or simply prefer to order through our staff, please feel free to give the restaurant a call. Visit **Scaddabush.com** for the phone number of your preferred location.

### **HOW MUCH SHOULD I ORDER FOR MY EVENT?**

We offer a large package (The Gathering) that serves 8-10 people. "The Gathering" allows for a combination of any two pastas, any two pizzas and any two salads.

À la carte options can also be ordered to accommodate the size of your group. The following is a quick guideline for portions. (Keep in mind, that the more items you order, the less of each individual item your guests will take.

- Sandwich Platter = 10 half sandwiches
- Chicken Parmesan = 10 chicken breasts (cut into 20 ½ pieces)
- Salads = 3-5 side orders
- Pastas = 3-5 side orders
- Pizza = 6 slices

### **CAN I BOOK A PARTY OR OTHER SPECIAL EVENT AT SCADDABUSH?**

Absolutely! Our space is your space. We can host an intimate party of 10 or a larger cocktail celebration of 300. Please contact one of our restaurants to discuss the details. We have a variety of Party Package menus to choose from and some truly inviting spaces to accommodate the format and size of your event. A list of our locations can be found at **Scaddabush.com**.

### **WHERE CAN I FIND ALLERGEN INFORMATION?**

Due to the nature of food allergies, we kindly ask you to speak directly with a member of our management staff prior to your visit or placing an order online. Our managers will be glad to assist you with your request. A list of our locations can be found at **Scaddabush.com**.

Sensitive to gluten? No need to strike Italian food off the list. Our Executive Chef has worked hard to ensure that we can offer our pastas, pizzas and sandwiches as gluten-free options.

### **WHO CAN I CONTACT FOR ANSWERS TO ADDITIONAL QUESTIONS?**

For catering inquiries, call your local restaurant and one of our managers will be happy to assist you. We look forward to helping make your event a memorable one!

### **WHEN MIGHT CATERING WORK BEST?**

There are so many reasons to cater. Sometimes you simply have an event and don't have the time to handle the menu yourself, nor do you want to ask your guests to contribute. And sometimes, the gesture of lunch for your staff can go a long way to boost morale and fuel creativity. It's also a perfect way to say "thank you"!

Consider us for:

- Boardroom Lunches
- Brainstorm Sessions
- Holiday Parties
- Bridal & Baby Showers
- Stag & Does
- Dress Rehearsals
- Religious Celebrations
- Sports Parties
- Birthday & Anniversary Parties
- Conferences
- Lunch & Learns
- Staff Appreciation
- Girls/Boys Night In
- Just Because...